



MHA CARE

Customer Newsletter

MARCH

2017

DID YOU KNOW?

From the 28th February 2017 you can choose MHA Care to assist you to manage your Home Care Package.

- ✓ SUPPORTS YOU TO STAY AT HOME
- ✓ IS LOCAL
- ✓ PROVIDES THE RIGHT CARE FOR YOU
- ✓ DO NOT CHARGE DAILY CARE FEES OR ADMINISTRATION FEES



THE SERVICES MHA CARE CAN PROVIDE:

- DOMESTIC ASSISTANCE
- PERSONAL CARE
- RESPITE CARE
- PLANNED ACTIVITY GROUP
- MEALS
- HOME MAINTENANCE
- HOME MODIFICATIONS
- CARE COORDINATION
- ALLIED HEALTH
- COUNSELLING
- AIDS AND EQUIPMENT
- NURSING CARE
- TRANSPORT
- OTHER SERVICES AS REQUIRED



CALL US ON **03 5742 1111**
TO SPEAK TO OUR
HOME CARE PACKAGES
COORDINATOR.



MHA CARE NEWS

HOME CARE PACKAGES

It has been a very busy few months at MHA Care and we are very excited to announce that as of 28th February you can now choose MHA Care to assist you to manage your Home Care Package. We have appointed a new Home Care Packages Coordinator, Kelly Stephens, and she can help to explain what these changes can mean for you and assist you in transferring your Home Care Package to MHA Care.

Please call MHA Care on (03) 5742 1111 if you would like any further information on Home Care Packages.

FEE SCHEDULES

Effective from 1st April, 2017 MHA care have simplified our Commonwealth Home Support fee structure. All services will now be \$6.00 per hour and Meals On Wheels \$9.00.

We are pleased to all announce that Planned Activity Group has been reduced to \$6.00 and now includes the cost of a meal in-house.

Our Private fee structure has also been updated.

Any questions on our new fee structures please call us.

Planned Activity Group News

It has been a busy time at our Yarrawonga, Nathalia & Cobram Planned Activity Groups. Celebrations were held for Australia Day and were enjoyed by all clients who got involved and participated to show their Aussie Pride.

We have seen great numbers of clients join our Cobram & Nathalia Hydrotherapy Group and our first group of clients travelled down to Shepparton Aqua Moves and thoroughly enjoyed this session in the heated Hydrotherapy pool. This has been an exciting addition to our Planned Activity program and we look forward to its growing success.

Footy Season is almost here and all the Planned Activity Groups are getting excited for the first bounce in 2017. All groups will be running Footy Tipping competitions so get on-board and sign up for your chance to be the 2017 Footy Tipping Champion.



Nathalia Planned Activity Group enjoying a day out at Café 3641

GET TO KNOW US

Jenelle Chilcott



Jenelle is one of our caring and devoted Community Care Workers based in Yarrawonga. She has been with MHA Care for 6 years and her role includes supporting clients in the home and you can regularly hear her glorious laugh while she is having a fun time with our Planned Activity Group Clients. Jenelle is a professional, caring and dedicated Community Care Worker and is an absolute asset to our team at MHA Care.

FUN FACTS ABOUT JENELLE

Food to die for: Chocolate

Film I could watch over and over: The Curious Case of Benjamin Button

MHA Care is a great place to work because: Because it helps people to stay in their homes for longer.

A place that makes you smile: Sitting by Lake Mulwala

If I won lottery I would: Pay my mortgage off, enjoy a holiday but still work because I really enjoy my job.

EASTER CLOSURES :

The MHA Care Offices will be closed :

Good Friday - 14th April

Easter Monday - 17th April



ANZAC DAY CLOSURE:

The MHA Care Offices will be closed:

Tuesday 25th April

For all non essential services scheduled for these Public holidays a coordinator will contact you to reschedule your service.

All essential services such as Personal Care and Meals On Wheels will still take place on public holidays.